Ground Handling
Cork Airport Airside Operators 2012
For details of Schedules (GH Categories) See page 2

AerArann	Self Handler - Comhfhorbairt (Gaillimh) T/A Aer Arann –Engineering services to Aer Arann aircraft.
Aer Lingus	Self Handler - Engineering & Ground Handling services to Aer Lingus aircraft.
alpha	Third Party Handler - Alpha Catering Services is a subsidiary of Autogril and operates internationally providing catering services to Airlines
Bond AVIATION GROUP	Self Handler - Engineering & Ground Handling services to Bond helicopters
CHC	Self Handler - Engineering & Ground Handling services to CHC helicopters
DERICHEBOURG multiservices	Third Party Handler - Aircraft cleaning for Aer Arann & Charter Flights
Gategourmet a gategroup member The world's largest independent airline catering and logistics provider	Third Party Handler – Previously provided Catering services to Thompson/First Choice aircraft. *not currently operating
ICTS UK & IRELAND	Third Party Handler – Hold Baggage Screening ICTS specialises in the provision of General Security and Integrated Services
Jet2.com Friendly low fares	Self Handler - Engineering services to Jet2.com aircraft
OCS	Third Party Handler One Complete Solutions – provides PRM assistance
RYANAIR THE LOW FARES AIRLINE	Self Handler - Engineering services to Ryanair aircraft
Penauille Servisair	Third party ground handling services to the majority of airlines operating from Cork Airport
Shell Aviation Ireland	Third Party Handler - Fuelling services to all aircraft
South Aer Services	Third Party Ground Handling services for EMC & private aircraft
Contact details of above handlers can be found here: *Ground Handlers Contact Details*	

GROUND HANDLING CATEGORIES

SCHEDULE 1			
		SELF HANDLERS	THIRD PARTY
1. GROUND ADMINISTRATION AND SUPERVISION			
1.1	representation and liaison services with local authorities or any other entity, disbursements on behalf of the airport user and provision of office space for its representatives	Aer Arann Aer Lingus Bond CHC Ryanair	Gate Gourmet Servisair South Aer Services
1.2	load control, messaging and telecommunications	Aer Arann Aer Lingus Bond CHC Ryanair	Gate Gourmet Servisair South Aer Services
1.3	handling, storage and administration of unit load devices	Aer Arann Aer Lingus Bond CHC Ryanair	Gate Gourmet Servisair South Aer Services
1.4	any other supervision services before, during or after the flight and any other administrative service requested by the airport user	Aer Arann Aer Lingus Bond CHC Ryanair	Gate Gourmet Servisair South Aer Services
2. PASSENGER HANDLING			
	any kind of assistance to arriving, departing, transfer or transit passengers, including checking tickets and travel documents, registering baggage and carrying it to the sorting area	Aer Arann Aer Lingus Bond Ryanair	OCS ICTS Servisair South Aer Services
3. FREIGHT AND MAIL			
3.1	for freight handling or related documents, customs procedures and implementation of any security procedure agreed between the parties or required in the circumstances	Aer Lingus Bond Ryanair	ICTS Servisair
3.2	for mail: handling of related documents and implementation of any security procedure between the parties or required by the circumstances	Aer Lingus Bond Ryanair	ICTS Servisair

SCHEDULE 1			
		SELF HANDLERS	THIRD PARTY
4. AIRCRAFT SERVICES			
4.1	the external and internal cleaning of the aircraft and the toilet and water services	Aer Lingus Bond CHC Ireland Ryanair	Derichebourg-Knights Servisair
4.2	the cooling and heating of the cabin, the removal of snow and ice, the de-icing of the aircraft	Aer Lingus Bond CHC Ireland Ryanair	Derichebourg-Knights Servisair
4.3	the rearrangement of the cabin with suitable cabin equipment, the storage of this equipment	Aer Arann Aer Lingus Bond CHC Ireland Ryanair	Derichebourg-Knights Servisair
5. AIRCRAFT MAINTAINANCE			
5.1	routine services performed before flight	Aer Arann Aer Lingus Bond Air Services CHC Ireland Jet2.com Ryanair	Servisair
5.2	non-routine services requested by the airport user	Aer Arann Aer Lingus Bond Air Services Ryanair	Servisair
5.3	the provision and administration of spare parts and suitable equipment	Aer Arann Aer Lingus Bond Air Services CHC Ireland Jet2.com Ryanair	Servisair
5.4	the request for or reservation of a suitable parking and/or hangar space	Aer Arann Aer Lingus Bond Air Services CHC Ireland Ryanair	Servisair
6. FLIGHT OPERATIONS AND CREW ADMINISTRATION			
6.1	preparation of the flight at the departure airport or at any other point	Aer Arann Aer Lingus Bond Air Services CHC Ireland Ryanair	Servisair South Aer Services
6.2	in-flight assistance, including re-dispatching if needed	Aer Arann Aer Lingus	Servisair South Aer Services

		Bond Air Services CHC Ireland Ryanair	
6.3	post-flight activities	Aer Arann Aer Lingus Bond Air Services CHC Ireland Ryanair	Servisair South Aer Services
6.4	crew administration	Aer Arann Aer Lingus Bond Air Services CHC Ireland Ryanair	Servisair South Aer Services
7. SURFACE TRANSPORT			
7.1	the organisation and execution of crew, passenger, baggage, freight and mail transport between different terminals of the same airport, but excluding the same transport between the aircraft and any other point within the perimeter of the same airport	Aer Lingus Bond Air Services Ryanair	ICTS OCS South Aer Services Servisair
7.2	any special transport requested by the airport user	Aer Lingus Bond Air Services Ryanair	OCS South Aer Services Servisair
8. CATERING SERVICES			
8.1	liaison with suppliers and administrative management	Aer Arann Aer Lingus Ryanair	Alpha Flight Services Gate Gourmet South Aer Services Servisair
8.2	storage of food and beverages and of the equipment needed for their preparation	Aer Arann Aer Lingus	Alpha Flight Services Gate Gourmet
8.3	cleaning of this equipment	Aer Arann Aer Lingus	Alpha Flight Services Gate Gourmet
8.4	preparation and delivery of equipment as well as of bar and food supplies	Aer Arann Aer Lingus	Alpha Flight Services Gate Gourmet

SCHEDULE 2			
		SELF	THIRD PARTY
1. BAGGAGE HANDLING			
	handling baggage in the sorting area, sorting it, preparing it for departure, loading it onto and unloading it from the devices designed to move it from the aircraft to the sorting area and vice versa, as well as transporting baggage from the sorting area to the reclaim area	Aer Lingus Bond Air Services Ryanair	ICTS Servisair
2. FREIGHT AND MAIL HANDLING			
	the physical handling of freight and mail whether incoming, outgoing or being transferred, between the air terminal and the aircraft	Aer Lingus Bond Air Services Ryanair	Servisair
3. RAMP HANDLING			
3.1	marshalling the aircraft on the ground at arrival and departure	Aer Lingus Bond Air Services CHC Ireland Ryanair	Servisair South Aer Services
3.2	assistance to aircraft parking and provision of suitable devices	Aer Lingus Bond Air Services CHC Ireland Ryanair	Servisair South Aer Services
3.3	communication between the aircraft and the airside supplier of services	Aer Arann Aer Lingus Bond Air Services CHC Ireland Ryanair	Servisair South Aer Services
3.4	the loading and unloading of the aircraft, including the provision and operation of suitable means, as well as the transport of crew and passengers between the aircraft and the terminal, and baggage transport between the aircraft and the terminal	Aer Lingus Bond Air Services CHC Ireland Ryanair	Servisair South Aer Services Gate Gourmet
3.5	the provision and operation of appropriate units for engine starting	Aer Lingus Bond Air Services CHC Ireland Ryanair	Servisair
3.6	the moving of the aircraft at arrival and departure, as well as the	Aer Lingus Bond Air Services CHC Ireland	Servisair

	provision and operation of suitable devices	Ryanair	
3.7	the transport, loading onto and unloading from the aircraft of food and beverages	Aer Arann Aer Lingus Bond Air Services Ryanair	Alpha Flight Services Derichebourg Knights Gate Gourmet Servisair South Aer Services
4. FUEL AND OIL HANDLING			
4.1	the organisation and execution of fuelling and defuelling operations, including the storage of fuel and the control of the quality and quantity of fuel deliveries	Aer Lingus Bond Air Services CHC Ireland Ryanair	Shell & Topaz Aviation Ireland Limited South Aer Services
4.2	The replenishing of oil and other fluids	Aer Lingus Bond Air Services CHC Ireland Ryanair	Shell & Topaz Aviation Ireland Limited Servisair